

# TeleVisit "HOW TO" FOR PATIENTS:



A few easy steps on how to see your provider from your smart phone or computer

## WHAT IS A TELEVISIT?

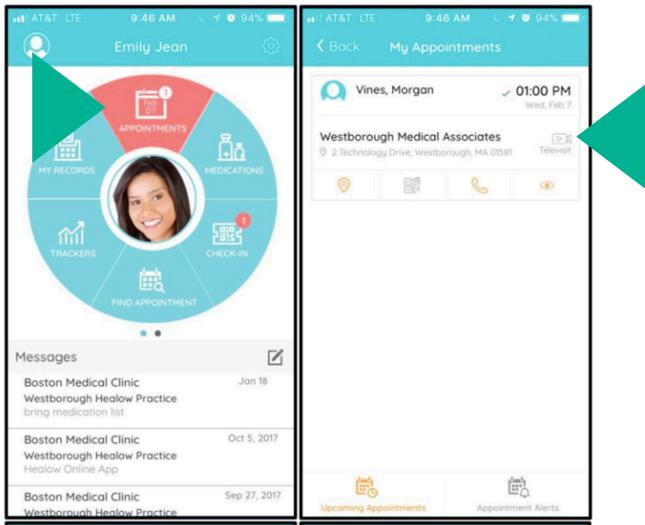
A TeleVisit involves using a smart phone or computer to connect to your provider

## HOW DO I SCHEDULE A TELEVISIT?

Call our office: **(231) 935 - 0799**

## FROM YOUR HEALOW APP ON YOUR SMART PHONE:

1. Log into your healow app 10-15 min. before your appointment time
2. Click on Appointment button to join visit
3. Then click Televisit icon to join
4. Complete consent & if a medical appt. enter your vitals



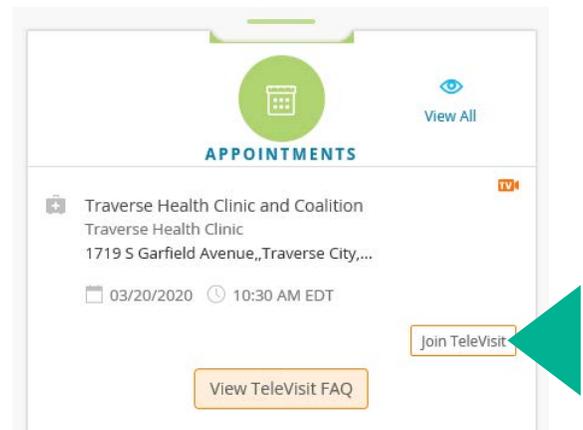
**NOTE:** If you are using the healow app, do NOT click the orange button in the confirmation or reminder email. You cannot log into your app from the email & your phone's browser will not connect you to your TeleVisit.

## WHAT DO I NEED FOR A TELEVISIT?

- **Traverse Health Clinic patient portal access (email address REQUIRED) AND**
- **iPhone or Android phone NOT an iPad** with healow app downloaded & installed  
**OUR PRACTICE CODE IS: GBAIAA**
- **OR a computer (PC or Mac) with:**  
1)Camera 2)Microphone 3)Speakers  
**Running:** Chrome, or Firefox, or Safari  
**INTERNET EXPLORER IS NOT COMPATIBLE**

## FROM YOUR COMPUTER PORTAL

1. Log into web portal 10-15 min. before your appointment time
2. Click on appointment: JOIN TELEVISIT
3. Complete consent & if a medical appt. enter your vitals



***Your TeleVisit will start & you can have your visit with your provider right from home!***